

## **Securely Managing Your Finances Online**



In today's digital age, managing your finances online is not just convenient—it's essential. However, with the ease of online banking comes the challenge of staying vigilant against scams aimed at stealing your personal and financial information. Scammers continuously adapt their methods, making it crucial for you to take proactive steps to protect yourself. Follow these tips to safeguard your accounts and keep your information secure.

### **Strengthen Your Passwords**

- Create strong, unique passwords for every account you use.
- Combine upper and lowercase letters, numbers, and special characters.
- Enable multi-factor authentication (MFA) to add an extra layer of security. MFA requires a secondary verification, like a text code or fingerprint scan.
- Consider using a password manager to generate and securely store passwords.
   This helps you avoid reusing them and also helps you remember them.

## **Monitor Your Accounts Regularly**

- Review your bank statements and transactions frequently to catch unauthorized activity.
- Use your Oak Bank's mobile app to check your account activity on the go.
- Set up transaction alerts to receive real-time notifications of account activity.
- Report suspicious transactions immediately—quick action can minimize losses and speed up resolution.

## **Stay Informed About Scams**

Stay up-to-date on emerging threats by reviewing Oak Bank's Monthly Security

Updates.

- Use trusted consumer protection resources to educate yourself about the latest fraud tactics.
- Avoid clicking on links or downloading attachments from unknown sources.
- If you receive an unexpected message claiming to be from your bank, verify its legitimacy by contacting Oak Bank directly using their official phone number or website.

#### Be Mindful of What You Share Online

- Your social media activity can unintentionally provide scammers with valuable information.
- Avoid posting personal details like your birthday, address, or answers to common security questions.
- Keep your accounts private and limit what strangers can see.
- Think twice before sharing anything that could be used to craft a phishing attempt.

# Click here for an easy to reference one page summary of this information from the Wisconsin Bankers Association.

Your financial security is a priority. By staying vigilant and adopting these habits, you can confidently enjoy the convenience of online banking while protecting yourself from potential threats. If you have any questions or concerns, don't hesitate to reach out to our team for assistance.

For additional security information, you can visitOak Bank's Security Information on our website.



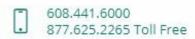
## Need help with your account?

Email: <u>bank@oak.bank</u>
Call: 608.441.6000

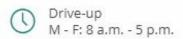
If your Oak Bank Debit/ATM Card has been misplaced, call 877.755.2957.

If you have misplaced your Oak Bank Visa Credit Card, call 800.423.7503.

#### **VISIT OAK BANK ONLINE**

















Oak Bank | 5951 McKee Road | Fitchburg, WI 53719 US

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